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Succeeding Together

SAP

InvenioLSI's Property Taxes for Public Sector Solution

InvenioLSI's Property Taxes for Public Sector Solution

A comprehensive property tax solution to automate key citizen and tax functions, while supporting the end-to-end billing process; while also providing omni-channel access, a holistic view of taxpayers, parcel lifecycle management, full accounting integration, and embedded analytics.
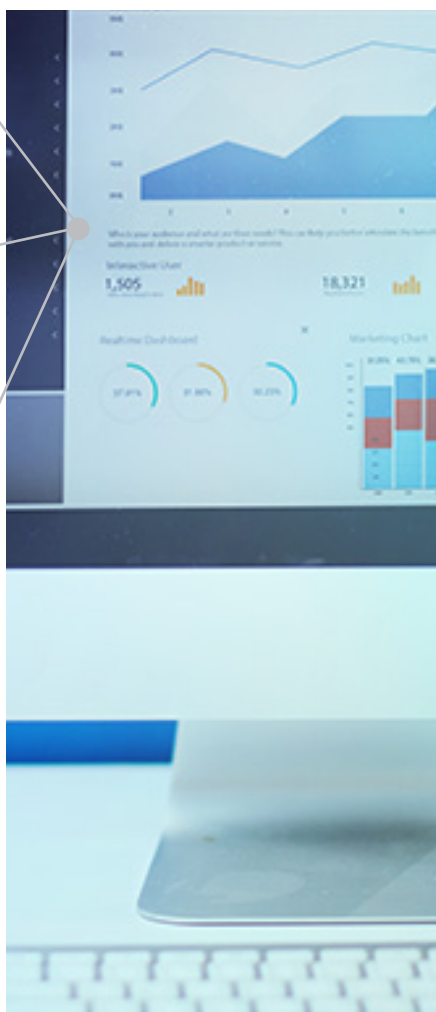
invenioLSI's solution, Property Taxes for Public Sector, helps government agencies like city councils, counties, and municipalities to reduce administrative burdens and manage the entire taxation, collections and distribution process, thus increasing efficiency while providing a more citizen-centric service.

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Why invenioLSI Property Tax for Public Sector?

The need for modernized and more efficient property tax collection has become increasingly important for local tax authorities to provide more citizen-centric services, better reporting functions for transparency, and accurate disbursements. The existing landscape includes disparate and siloed non-integrated tax systems; outdated homegrown legacy environments or no longer supported highly customized systems, meaning they can't be self-maintained.

Our solution, built on SAP Tax & Revenue Management (TRM) and SAP Public Sector Collections and Disbursement (PSCD) while leveraging SAP Flexible Real Estate (SAP RE-FX), can help you overcome these challenges by reducing administrative burdens and managing the entire taxation, collections and distribution process, thus increasing efficiency while providing a more citizen-centric service.
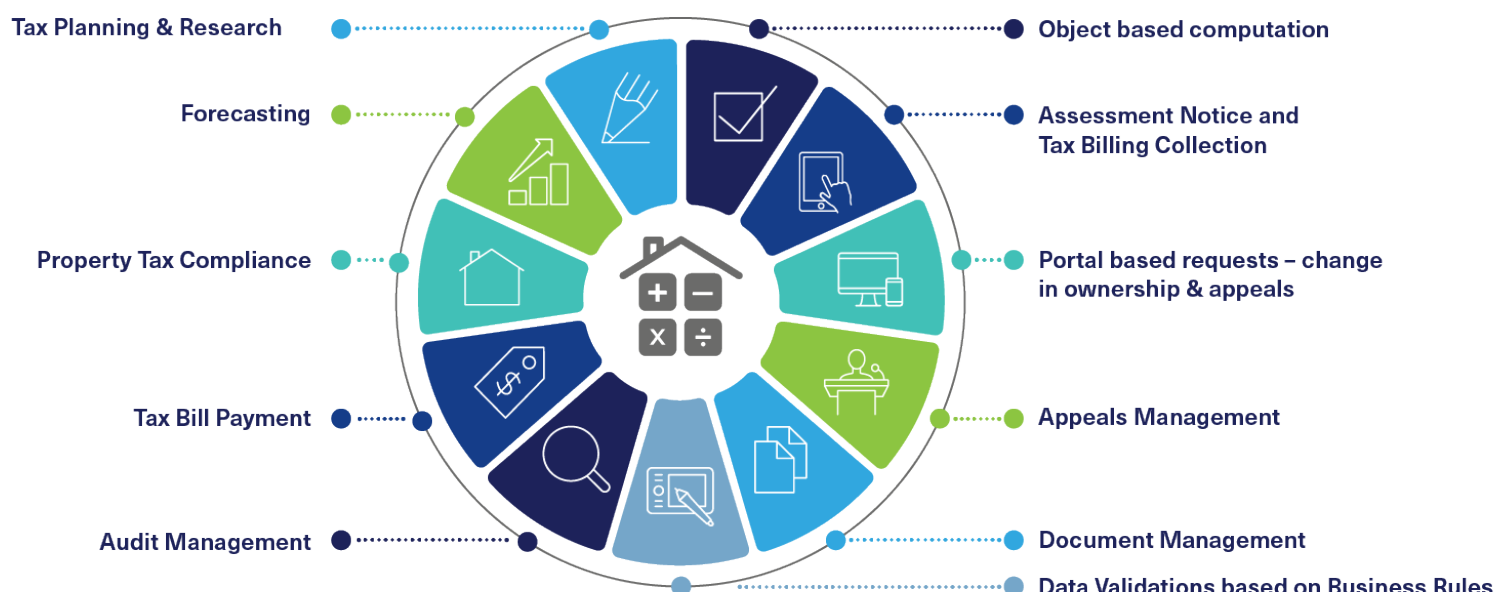
Key features

As rates and taxpayer demands change, you need flexible solutions to manage the full taxation and parcel lifecycle. Our solution is built on SAP, to track property master data, including the assignment of property owners. invenioLSI Property Tax is closely integrated with other components, such as SAP PSCD and SAP TRM. It empowers tax officers to:

1. Track complete history of property owners for any given realty.

2. Access all details about parcels such as jurisdiction code, assessment value or lot sizes.

3. Calculate property tax automatically.

4. Set calculations to trigger the creation of accounting documents.

Collection and enforcement activities are configurable, such as risk assessments and scoring. Distribution and reporting to the appropriate tax jurisdiction becomes streamlined, all while being hosted in the cloud or on-premises.

- Tax Planning & Research
- Forecasting
- Property Tax Compliance
- Tax Bill Payment
- Audit Management
- Object based computation
- Assessment Notice and Tax Billing Collection
- Portal based requests – change in ownership & appeals
- Appeals Management
- Document Management
- Data Validations based on Business Rules

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Gain a holistic view of the taxpayer including balance, payment, and tax account information, and enable easy access to communications, statements and certificates issued to the taxpayer.
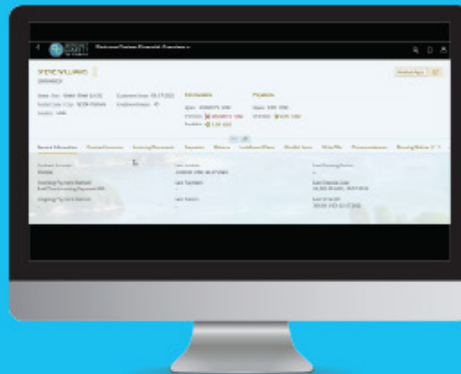
Process assessment rolls and generate dashboards and analytics for operational and analytical reporting, and enable tax officers to effectively handle a high volume of data.

Use single click access for different apps, based on tax officer roles. With newsfeed, KPIs, and micro charts, get an overview of responsibility areas and alerts for incoming work items on the dashboard.

Tax officer Fiori launchpad

Taxpayer portal

The taxpayer dashboard provides easy access to different areas.

The portal forms and requests are intuitive and follow a roadmap approach, with the option to add notes.

The taxpayer is supported by KPIs and notifications.

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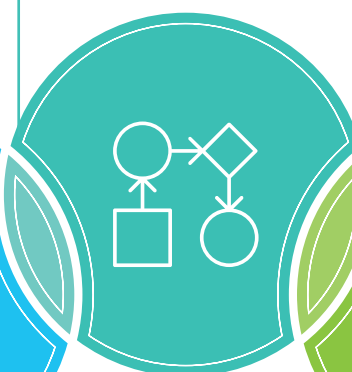# How invenioLSI Property Tax can benefit your agency

Omni-channel access
Encouraging taxpayer compliance and increasing collections success. Modern communication channels allow a more service-oriented approach to the taxpayer community.

Full accounting integration
Enabling increased efficiency by providing an account overview of functions such as dunning history, taxpayer payments, and granting of deferrals.

Holistic taxpayer view and parcel lifecycle management
Automating the entire taxpayer and parcel lifecycle enables tax collectors to increase revenue collections and compliance, while optimising and extending internal procedures.

Embedded analytics to support collections
Understanding of the risks and insights into taxpayer and debtor profiles, leading to enhanced collection strategies, making collection departments more efficient as they interact with taxpayers.

Automation: automate manual processes and operations, like rate calculation, bill and invoice printing, document management, and accounts receivable generation, while saving substantial time and effort.

Access: provide citizens with easy access omni-channel access.

Distribution: quickly identify proper tax jurisdiction for disbursement to applicable funds.

Reporting: real-time capabilities using SAP's in-memory computing technology.

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Why Work with invenioLSI?

invenioLSI is the pre-eminent global provider of integrated business solutions using SAP COTS solutions to help you deliver your vision. invenioLSI's experience in supporting organisations, governments in particular, to deliver these business solutions has led us to being accredited for SAP Recognized Expertise in Public Sector – an accolade only given to a handful of SAP partners, globally.

Our Values

Customer Focus

Our customers are our focus. Your ambitions matter to us because we can help you get there. You come first in everything we do.

Expertise

Because we're specialists, we hit the ground running. We understand your industry, and your technology, so we're effective from day one.

Care

We're one team, and we take care of each other. Because when we do, not only does invenioLSI grow but so does every employee.

Enterprising

We encourage a culture of ideas and initiative to deliver fresher, smarter work. We find solutions where others can't, and we go the extra mile.

About invenioLSI

invenioLSI is a specialist SAP based implementation and support services company. Fully international, it has its EMEA HQ near London, while its North America HQ is in Waltham, Mass. It has a global customer base, with a flexible delivery model which allows customers to benefit from efficient, high quality onshore, offshore, and hybrid engagements. Our delivery team size is approaching 1,500.

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www.invenioLSI.com

invenioLSI is recognized as the number one, independent SAP solutions provider for Public Sector organisations; with established niche positions in targeted private sector (Media and Supply Chain) segments. We use our own IP, cloud, digital and analytics skills and capabilities to accelerate SAP based projects, which transform quality of services and lower cost of ownership.

We develop long-term, strategic relationships with federal, state and local Public Sector customers, together with private sector multinationals, with contracts that often extend 10+ years.

Our domain specialisms include Tax and Revenue Management, Utilities, Higher Education Student Life Cycle Management, Government Financial Management, Media Content Financials and Media Financial Management, and Supply Chain. We also have a differentiated IP led approach to S/4HANA migrations.

Our customer portfolio includes the Penn State University, State of Hawaii Department of Transportation, Zakat, Tax and Customs Authority (Kingdom of Saudi Arabia), Federal Tax Authority of the United Arab Emirates, City of Phoenix, General Tax Authority (State of Qatar), National Bureau for Revenue of Kingdom of Bahrain, Universal Music Group, Dow Jones, News UK and Penguin Random House.

The international nature of our customer portfolio is carefully matched by our key office and delivery locations. In addition to the HQ locations above, these include North Carolina, Riyadh, Dubai, Nevada, San Diego, Mauritius, Qatar, New Delhi, Hyderabad and Mumbai.

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About invenioLSI

invenioLSI is the largest independent SAP solutions provider serving the Public Sector as well as offering specialist skills in the media and entertainment sector. We bring deep expertise combined with advanced technologies to enable organizations to modernize so they can run at the speed of today's business.

We know how to navigate the extraordinary complexities of international businesses and public sector organizations, working with stakeholders to drive change and create agile organizations of tomorrow using the technologies of today.

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